

Office 365 Exchange

RAP as a Service

The Office 365 Exchange Assessment is a proactive service delivered by a Microsoft accredited engineer to analyze and provide guidance on operations, configuration and usage within your Office 365 subscription. This service is recommended for customers who want to get the most out of their existing Office 365 investment, with specific focus on messaging related technologies within Office 365.

Outcomes

1

Collect

Collect Data from Office 365 pertaining to Security and Configuration of the customer environment.

2

Analyze

Analyze customer configuration against Microsoft recommended practice.

3

Report

Produce a report that will help customers remediate their Office 365 Configuration to ensure optimum security and performance.

Capabilities

This delivery brings the deep product knowledge of an accredited Microsoft engineer with the proven automated data collection and analysis technology. This fusion of skills and technology creates an efficient method for Office 365 customers to get the most out of their cloud collaboration investment.

Assessment Overview

Aggregate

- Tenant Configuration Questionnaire
- Office 365 Exchange Technical Configuration

Evaluate

- The collected data is combined and analysed for recommended practices.

Prioritize

- Results are presented in a single interface with consistent scoring methodology.

Plan

- The prioritized items in the collaborative plan are populated with actionable information such as due date and owner.

Track

- The plan becomes a shared view between the customer and Microsoft driving action on the identified actions.

Duration: 1 Day Remote



Benefits

- Validate and update to optimal Office 365 Tenant configuration
- Increased productivity and cost savings through Recommended operational practices
- Enablement of key capabilities within your Office 365 Tenant

Project Deliverables

Assessment data collection

Regular Updates to Recommended Practice Guidance

Knowledge Transfer of issues found

Collaborative improvement plan

Data Collected

- Operational Survey to collect information pertaining to operational excellence for maintaining an Office 365 tenant.
- Secure Score to collect the security configuration of the overall tenant.
- Exchange Online configuration data:
 - Transport rules
 - License consumption
- Role groups
- DirSync issues
- SPAM notifications
- Hybrid configuration
- In Place Hold
- Modern Authentication
- Quarantine policy
- DLP Policies in place
- And more.

Persistent Data Collection

